



Co-op Housing Matters Software Solutions

Software Solutions Created for Co-op Housing, Non-Profit and Cohousing Facilities

"Affordable Software for Affordable Housing"

RequestMatters Portal



A request Portal that enables residents, staff and contractors to report concerns and share ideas.

Here are some of the Softwares key functions

- Provide a simple quick way for residents, contractors and staff to submit suggestions or concerns
- Document each submission for review and validation
- Notify management when a new submission is made
- Submissions include description of the concern, photos and location map
- Document who reviewed the submission and determined that the submission was valid, and when it was reviewed
- For valid submissions document follow up actions recommended
- One-click creation of a work request
- Track associated labour and materials costs
- One-click detailed reporting of submissions resolution, related costs and unresolved items
- Option to notify the person who submitted the concern about the end result
- One-click data export